

## FAQ

Below are some frequently asked questions (FAQs). If you have a question that should be listed here, please contact the <u>Webmaster</u>.

## Q: Can I register for a course at an RTC facility that does not fall in the region covered by the RTC where I live and work?

**A:** The 5 RTCs in Arizona form a statewide network to facilitate training and information distribution. Their main objective is for teachers and administrators to receive adequate and timely training at strategically located training centers around the state. Since the training itself is more important than the location at which it is received, you can select the RTC of your choice even if it does not cover the region where you live and work.

## Q: How do I print a page from the RTC web page?

**A:** The RTC web site is designed using frames. Using the Print function of your browser will print all the frames including the menus to the left and at the top of each screen. To print a document without the menus, do as follows:

- Using Netscape Navigator, click the frame you want to print, go to File > Print Frame in the menu bar
- Using Internet Explorer, right-click the frame you want to print and select Print

## Q: The fonts on the RTC web site are too small. Can you increase the font size?

**A:** You can adjust the font size yourself by:

- Using Netscape Navigator, click View > Enlarge Font in the menu bar (you may have to do this twice to get the desired effect!)
- Using Internet Explorer, click View > Fonts > Larger in the menu har